



Product Catalogue of Kiosk for Hotel Industry



Brand:



New Way to Welcoming Customers

- Hospitality x Technology from Japan -

Our self check-in/out kiosk is top shared in Japan market and is introduced to more than 600 hotels.

We support hotel operator not only by technology but from the point of view of hospitality mind, in other word, **“OMOTENASHI”** in Japanese.

In addition, Social distancing has become a norm in today's COVID-19 world and hotels need to re-evaluate and update their SOPs to adapt to this change.

Our solution offers sustainable method to adjust to the new normal and supports your guests as well as employees.



❖ Benefits of Self Check-in/out Kiosk

Overall operation of the hotel and the level of service quality depends on the qualities of employees. However, many hotel operator are facing challenges due to the high staff turn over and high labor cost.

Common Issues/Challenges



Manpower issue

Cost of employee turnover, recruitment for additional staffs and training impacts budget.



Complex tasks of Front Desk

Manual processes for multiple tasks in front desk operation impacts work efficiency or may lead to human error.



Ensure "Clean & Safe" stay

Hygiene & Safety of guests and employees are necessary matters to consider in Post-COVID-19.



Benefits of Having Kiosk



Reduce Labor Costs & Easy budget planning

No impact from staff shortage.
No need to reserve more budget for hidden training and hiring costs.

Predictable monthly expenses allows easy cashflow management & budgeting.



Automate tasks and optimize resource utilization

Allow your staffs to engage with customers more and improve customer's experience and efficiency.

No impact from individual staff's skill and standardize process.



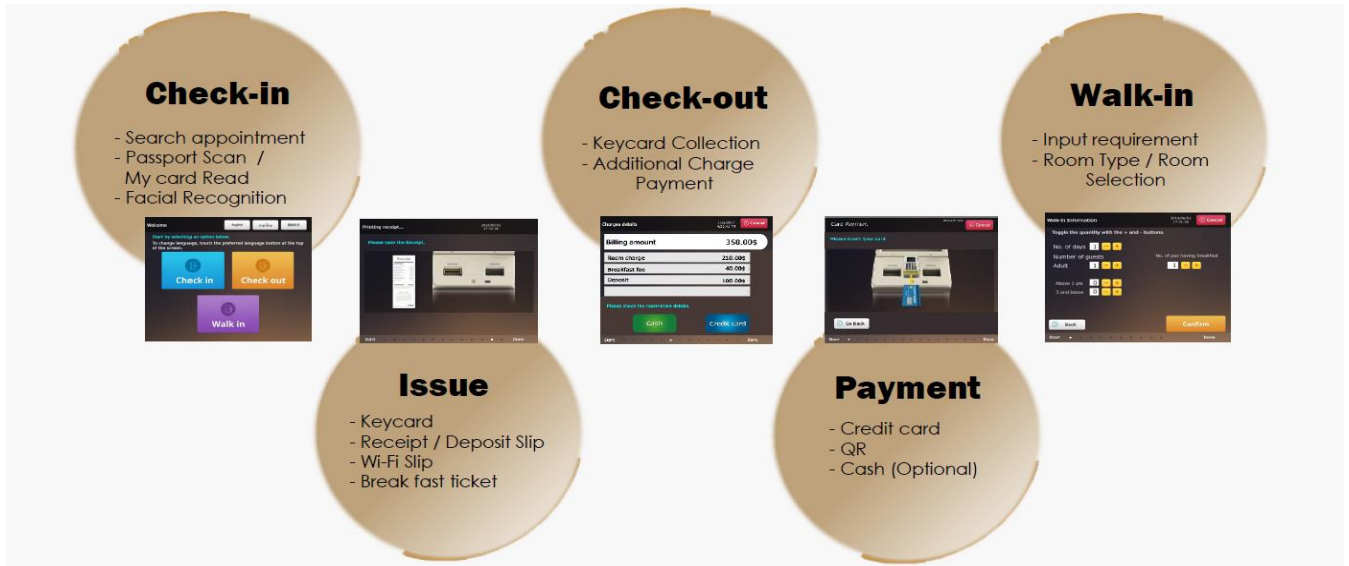
Social distancing and adopt to "New Normal"

Reduce physical contacts.
Ensure safeness of customers and employees.

Reduce waiting time for check-in/out process at public area during peak season.

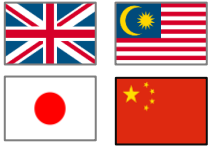
❖ Standard Features of Kiosk

Comprehensive features to support day-to-day front desk operation



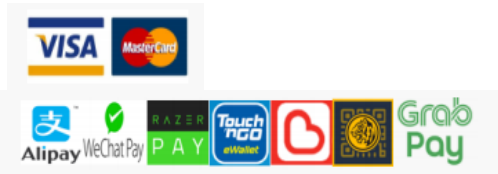
Multi-language support

你好 hoi
こんにちは
Bonjour
Ciao
Möien
Guten Tag
Ola



Standard display languages & Voice guidance
- English, Bahasa Malaysia, Japanese, Chinese

Support various payment method



- Credit/Debit Card
- E-wallet (QR code settlements)

Back office: Kiosk Management and Reports



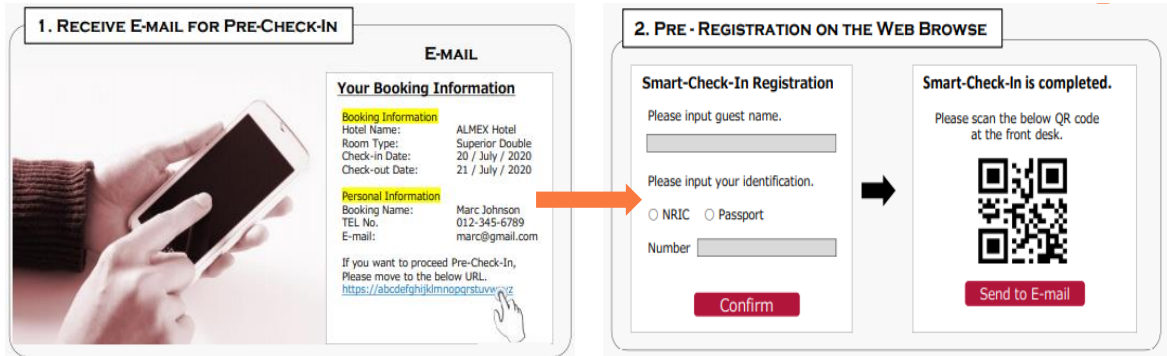
- Kiosk Status Monitoring & Remote Control
- Check Kiosk Status (Normal/Warning/Error)
 - Switch business mode/functions
 - Check Key card Quantity etc

- Operation reports
- Guest information
 - Payment History, Transaction Report

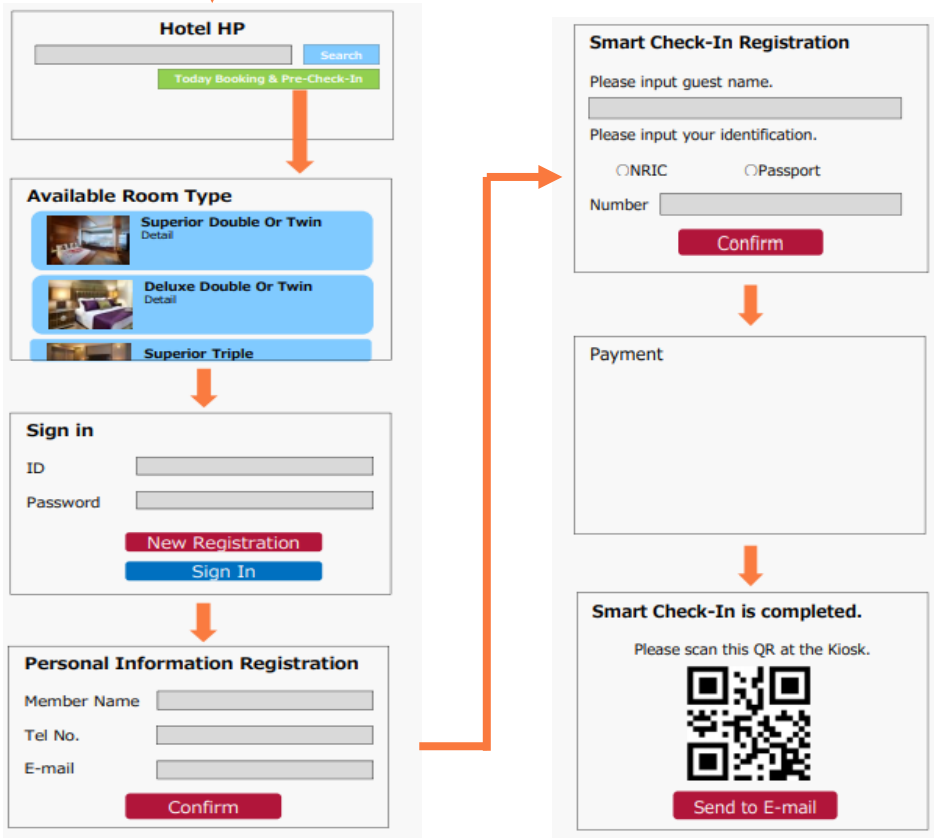
❖ Other Features of Kiosk (Add-on module)

Smart Check-in App

<Early Check-in> ** Need to separately arrange Mail Delivery System



1-2 Days before Arrival



Before Arrival



Scan QR Code at Check-In Kiosk

Arrival

Designed Kiosk

Various model and color is available. Select a color and model in accordance with the concept of your hotel.
Feel free to ask for adding hotel logo or any pattern to Kiosk if you have any preference.



Customize Hardware Combination

Security Camera

LCD Touch Panel Monitor

Barcode & QR code Reader

Passport Scanner

Keycard Dispenser

Thermal Printer

Human Sensor

Credit card terminal

Cash Dispenser

Color Variation



Cabinet Kiosk

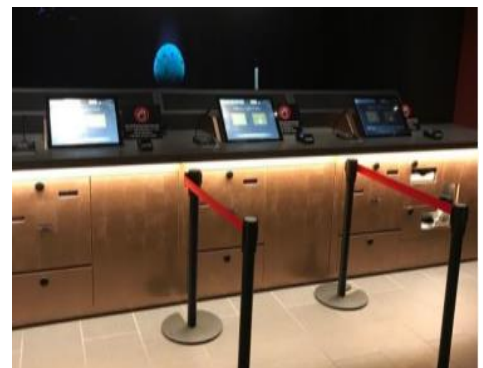
Combination of PC & furniture. Compact and easy to install.



Cabinet
(Manual Key Card)



Cabinet
(Auto Key Card Dispenser)



Built-in type

❖ Installation References

Standard type



Cabinet Type



Company Profile

Company Name : VINX Malaysia Sdn. Bhd. (Company No. 201201015180)

Headquarter : Wisma Averis, Tower2, Level 1, Avenue 5,
Bangsar South City, No.8, Jalan Kerinchi,
59200 Kuala Lumpur

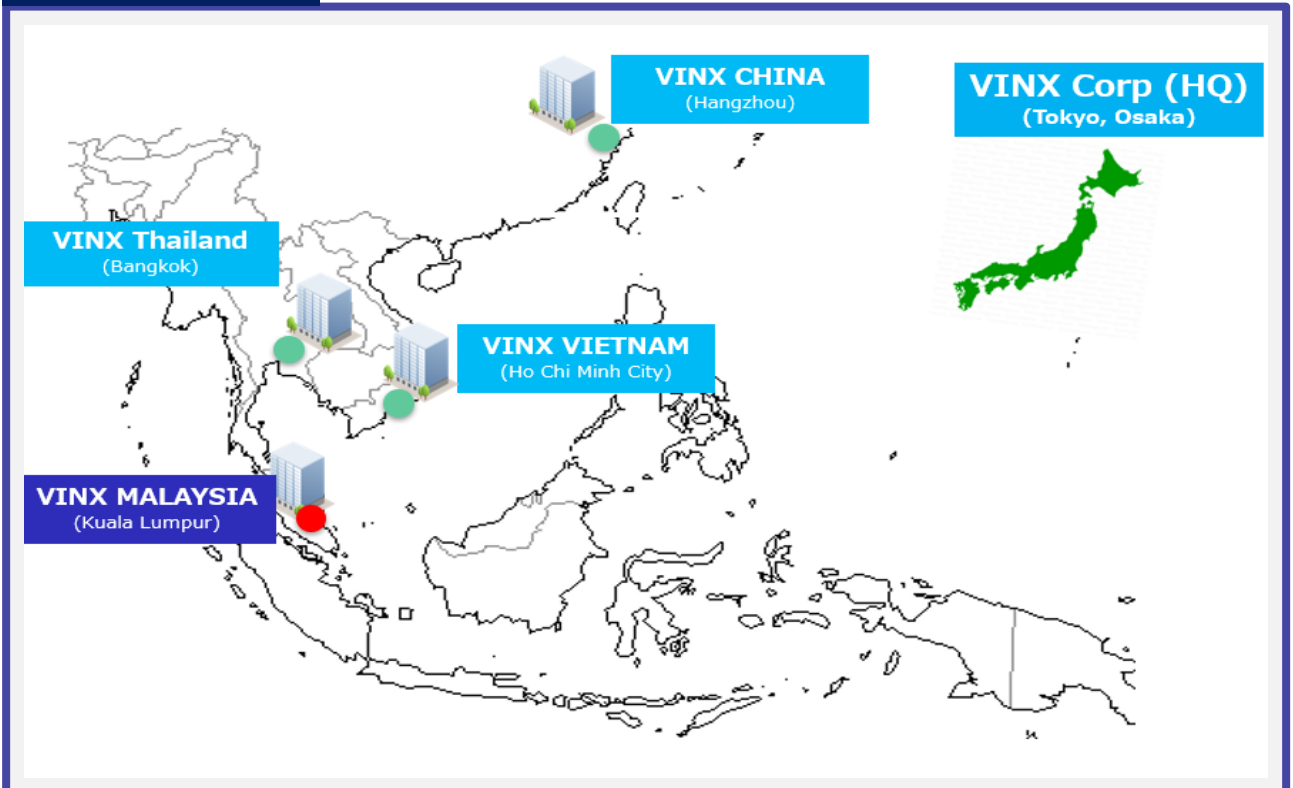
Establishment : 27th April 2012

CEO : Ichiro Moriyama

Business Summary : Retail IT Solution Consultation; IT Outsourcing;
Software Development & Implementation;
IAAS Services & Maintenance;
Network & Equipment Sales;
One Stop Solution for New Business Setup



Our Network





Contact us / Request a demo

**VINX Malaysia Sdn. Bhd. <Distributor of Almex System Technology Asia>
(Company No. 201201015180)**

Wisma Averis, Tower 2, Level 1, Avenue 5,
Bangsar South City, No.8, Jalan Kerinchi
59200 Kuala Lumpur, Malaysia

Website: <https://vinx.com.my/> | Email: vmc_bd@my.vinx.asia
